

ANNUAL REPORT 2024



Ronald McDonald
House Charities®
Central Ohio



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OUR MISSION

At RMHC, we provide essential services that remove barriers, strengthen families and promote healing when children need healthcare.

OUR MISSION

KEEPING FAMILIES CLOSE
KEEPING FAMILIES CLOSE
KEEPING FAMILIES CLOSE



IN 2024, WE FULLY EMBRACED WHAT IT MEANT TO BE READY.

After opening the doors to our expanded Ronald McDonald House in 2023, 2024 marked our first full year of serving families in our new space — and what a year it was.

Thanks to the unwavering support of our community, we were able to provide **33,889 nights of rest** to families facing some of life's hardest moments. In total, **4,808 families** found comfort, care, and a sense of home just steps away from their child's hospital room.

Families came to us from **87 Ohio counties, 44 U.S. states, and 17 countries** — each one welcomed with compassion.

Throughout 2024, the expanded House came to life:

- **206 guest rooms** supported families through long and uncertain hospital stays.
- **609 meal groups** filled our kitchen with the warmth of home-cooked meals.
- **270 dedicated volunteers** gave over **29,000 hours** of service.
- **24 programs and 780 sessions** offered connection, creativity, and moments of joy.

We also continued to serve thousands more through our hospital-based **Ronald McDonald Family Rooms** and traveling **Care Mobile**, expanding our reach beyond our walls.

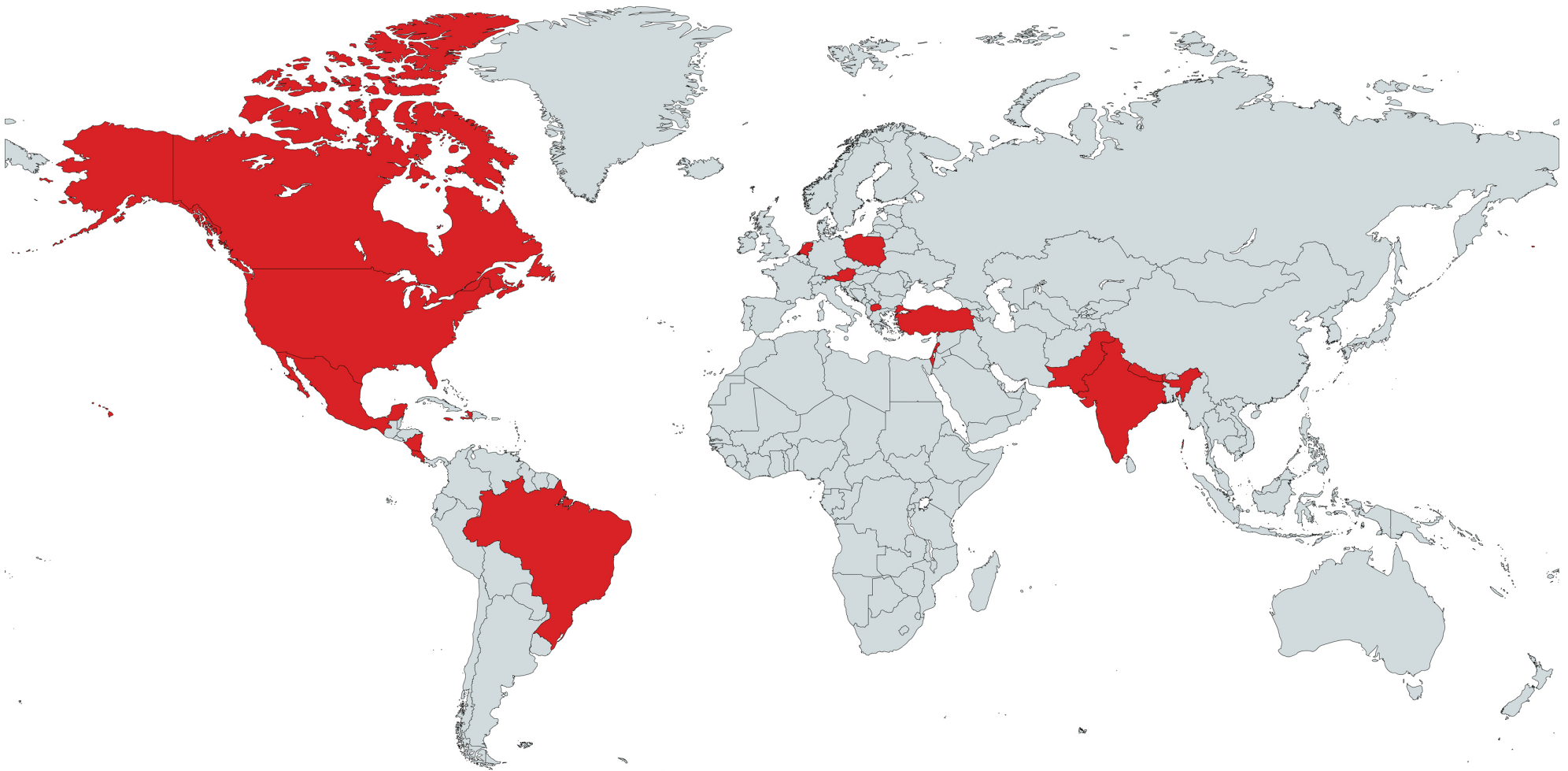
Importantly, this growth isn't just about today — it's about preparing for tomorrow. The expansion was designed in anticipation of increased need, especially with the opening of Nationwide Children's Hospital's new tower in 2028. By growing now, we are ready to meet families where they are — before the need overwhelms capacity.

2024 was a year of readiness, resilience, and remarkable impact. We are proud to share these milestones with the community that made them possible.

Thank you for helping us turn our House into a home for thousands of families each year.

INTERNATIONAL FAMILIES WHO STAYED WITH US

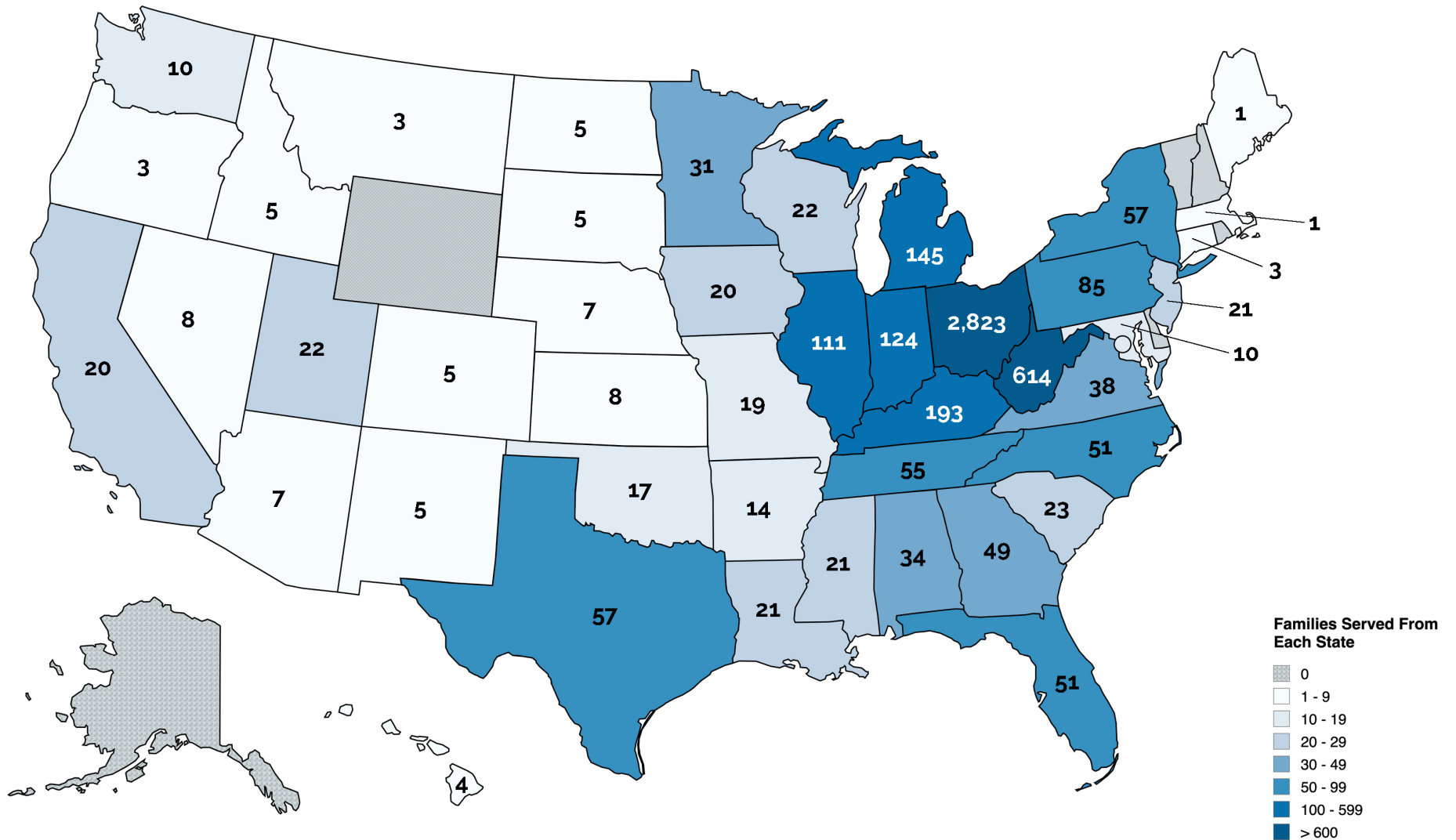
In 2024, RMHC of Central Ohio served 37 different families from 17 international countries.



Families from the following countries were serviced in 2024: Austria, Brazil, Canada, Costa Rica, Haiti, India, Israel, Jamaica, Lebanon, Macedonia, Mexico, Nepal, Netherlands, Nicaragua, Pakistan, Poland, Turkey, United States of America

UNITED STATES FAMILIES WHO STAYED WITH US

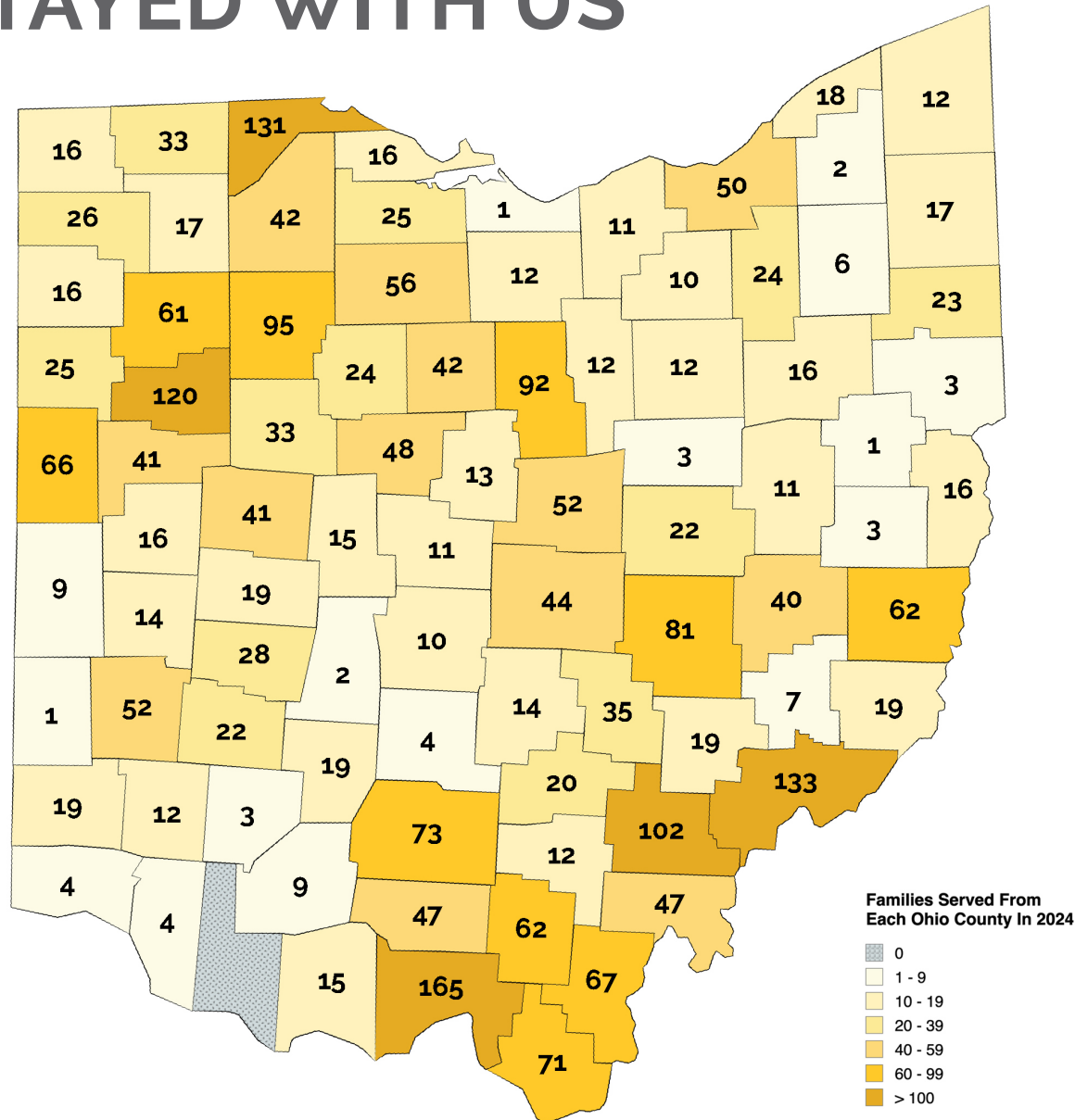
In 2024, RMHC of Central Ohio
served 4,828 families from
44 different states.



OHIO COUNTIES

FAMILIES WHO STAYED WITH US

In 2024, RMHC of Central Ohio served families from every single county in Ohio but one.



FAMILIES SERVED FROM EACH OHIO COUNTY IN 2024

Adams	15	Licking	44
Allen	120	Logan	41
Ashland	12	Lorain	11
Ashtabula	12	Lucas	131
Athens	102	Madison	2
Auglaize	41	Mahoning	2
Belmont	62	Marion	48
Brown	0	Medina	10
Butler	19	Meigs	47
Carroll	1	Mercer	66
Champaign	19	Miami	14
Clark	28	Monroe	19
Clermont	4	Montgomery	52
Clinton	3	Morgan	19
Columbiana	3	Morrow	13
Coshcoton	21	Muskingum	81
Crawford	42	Noble	7
Cuyahoga	50	Ottawa	16
Darke	9	Paulding	16
Defiance	26	Perry	35
Delaware	11	Pickaway	4
Erie	1	Pike	47
Fairfield	14	Portage	6
Fayette	19	Preble	1
Franklin	10	Putnam	61
Fulton	33	Richland	92
Gallia	67	Ross	73
Geauga	2	Sandusky	25
Greene	22	Scioto	165
Guernsey	40	Seneca	56
Hamilton	4	Shelby	16
Hanock	95	Stark	16
Hardin	33	Summit	24
Harrison	3	Trumbull	17
Henry	17	Tuscarawas	11
Highland	9	Union	15
Hocking	20	Van Wert	25
Holmes	3	Vinton	12
Huron	12	Warren	12
Jackson	62	Washington	133
Jefferson	16	Wayne	12
Knox	52	Williams	16
Lake	18	Wood	42
Lawrence	71	Wyandot	24

PROGRAMS



Ronald McDonald House®

Children who are hospitalized need the security of having their parents near them. Staying at the hospital around the clock can be a tremendous challenge. That is why the Ronald McDonald House gives families a home-away-from-home right across the street from Nationwide Children's Hospital. The reality of having a hospitalized child can be one of the most stressful experiences a family can endure. Add to that the challenge of being far from home, in a foreign environment, and stress can mount even more. What we are able to provide at the Columbus Ronald McDonald House is a bit of stability in the midst of challenging circumstances. Families can stay together only steps away from their hospitalized child who needs them near. Moms and dads, brothers and sisters, and extended family can call the House their home-away-from-home for as long as their child is receiving treatment at the hospital.



Ronald McDonald Family Room® at Riverside Methodist Hospital

Ronald McDonald House Charities of Central Ohio has partnered with OhioHealth to operate Central Ohio's first Ronald McDonald Family Room. This space serves as a respite for families with babies & children receiving medical care at OhioHealth Riverside Methodist Hospital. We provide a relaxed space for families to grab a snack or a drink, take a shower, do a load of laundry, or take a quick break just steps from their inpatient child, if only for a few moments.

Ronald McDonald Family Room® at Big Lots Behavioral Health Pavilion

When families walk into the Ronald McDonald Family Room at Big Lots Behavioral Health Pavilion at Nationwide Children's Hospital, we want them to forget they're in a hospital. Centrally located in the Pavilion, the Ronald McDonald Family Room offers families a place to rest and regroup while remaining close to their child by providing a welcoming, homelike environment.



Ronald McDonald Care Mobile®

The Ronald McDonald Care Mobile is a state-of-the-art pediatric clinic on wheels. Designed from the ground up to meet the specific well-care and treatment needs of children, it is staffed by pediatric doctors and nurses from Nationwide Children's Hospital, one of "America's Best Children's Hospitals" as ranked in U.S. News & World Report. Providing services at little or no cost to the patient, the Care Mobile virtually eliminates financial and geographic barriers to healthcare access. All insurances including Medicaid are accepted. It also reduces the strain placed on local emergency rooms by families using them for non-emergency care. Working in partnership with your community's healthcare leaders, the Care Mobile bridges gaps between underserved children and local communities. It travels to locations that your community identifies as lacking in pediatric resources or under utilizing existing ones.

PROGRAMS

2024

YEAR IN REVIEW

RMHC of Central Ohio provides essential services that remove barriers, strengthen families and promote healing when children need healthcare.

RONALD MCDONALD HOUSE

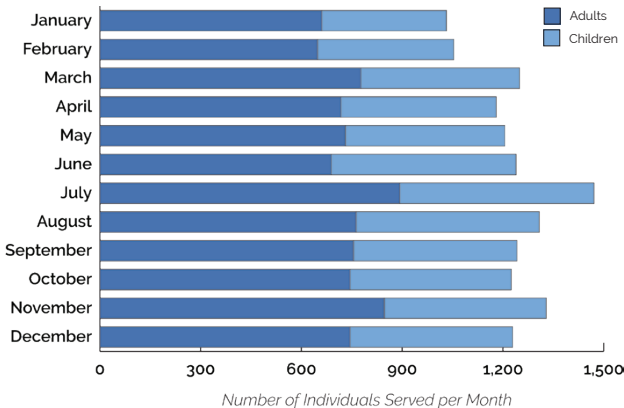
Nights of Rest Provided Each Month

Number of Nights Provided

- 2,000 - 2,499
- 2,500 - 2,999
- 3,000 - 3,499
- > 3,500



Adults & Children Served Each Month



7 Nights was the average length of stay per family.

4,808 Families were served over the course of the year.



17 International Countries



44 U.S. States



87 Ohio Counties

128 project groups volunteered over the year.



609 meal groups made home-cooked meals for RMHC families.



270 volunteers served on a weekly or biweekly basis, donating more than **29,594** hours of labor.

♥ = 10 Housewarming Volunteers



24 programs and activities were offered



780 sessions of those programs and activities took place over the year.

FAMILY ROOMS

RONALD MCDONALD FAMILY ROOM
at OhioHealth Riverside Methodist Hospital



8,374
People were served

RONALD MCDONALD FAMILY ROOM
at Nationwide Children's Hospital's Big Lots Behavioral Health Pavilion

7,193
People were served



14 programs & activities in both Central Ohio Family Rooms with over **282** sessions of those programs offered.

CARE MOBILE

The Ronald McDonald Care Mobile visited a total of **17** sites, despite having a few operational challenges in 2024.



126 children received medical and health education visits.

Even during downtime, the team found a way to continue providing care and saw an additional **352 kids** in schools/centers.

AN OVERFLOW OF GENEROSITY

GENEROUSLY KEEPING FAMILIES CLOSE®

Ronald McDonald House Charities of Central Ohio relies on the generosity of individuals and organizations in the community to serve families. By supporting our core programs of the Ronald McDonald House, Ronald McDonald Care Mobile, and Ronald McDonald Family Rooms, the community of Central Ohio is generously caring for families in their time of need.

Did you know that it costs our organization one hundred dollars per guest room, per night to operate the Ronald McDonald House? So, every time a donation of one hundred dollars is made to RMHC of Central Ohio, a family is provided the gift of togetherness during their child's hospitalization.

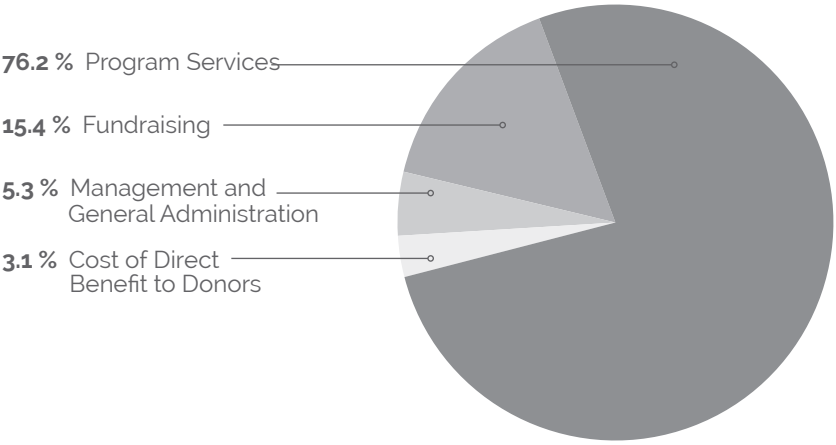
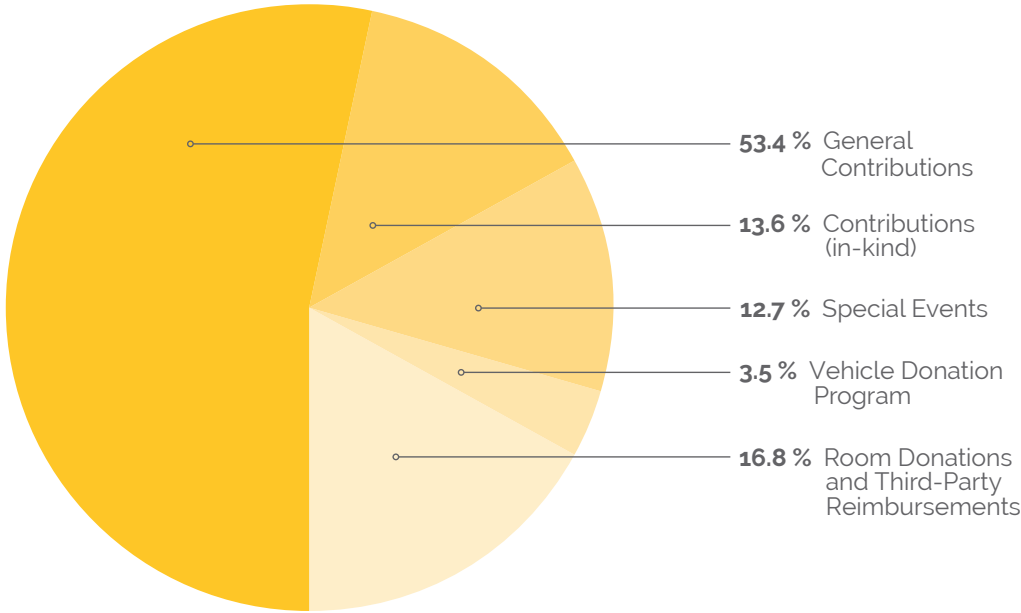
We sincerely appreciate the extremely generous financial support that our organization received in 2024. Together, we are keeping families close.



SUMMARY OF REVENUES & EXPENSES

2024 REVENUE & OTHER SUPPORT

General Contributions	\$ 5,293,791
Contributions (in-kind)	\$ 1,345,288
Special Events	\$ 1,254,625
Vehicle Donation Program	\$ 349,879
Room Donations & Third-Party Reimbursements	\$ 1,665,773
TOTAL REVENUE	\$ 9,909,356



2024 EXPENSES

Program Services	\$ 5,596,107
Fundraising	\$ 1,126,988
Management and General Administration	\$388,341
Cost of Direct Benefit to Donors	\$ 227,454
TOTAL EXPENSES	\$ 7,338,890

2024 NET ASSETS END OF YEAR

	Without Donor Restrictions	With Donor Restrictions	Total
NET ASSETS END OF YEAR	\$ 68,292,652	\$ 5,217,185	\$ 73,509,837

THANK YOU TO OUR 2024

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Gale Hill
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Brian Mortellaro
Oye , Ade Olatoye

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Kris Smith

Mike Telich II
Amanda Stoltz-Moore

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Alice Loughhead
Alice Loughhead
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Austin Jay Foster
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Betya Kaganovskaya
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Billy Watkins
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Florence "Flo" Galbraith
Florence Galbraith
(Aunt Shortey)
Frank Danko
George Geissbuhler
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Georgia Grace Marlow
Hillarie Michelle Gray
In memory my brother
Jeff who died
lymphoma 1977
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David Hixon

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John C. Wright †

† = Deceased

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Terry Sanders
Norma Tague
Alyson Tanenbaum

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Samuel and Jennifer Taylor
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Trish Telich
Virgil Temple
Jennifer Tenczar
Ashley Thompson
Paul and Jackie Thompson
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James Tompkins
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Michael Vermilion
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Dan Wagner
Jill Wagner Kelly
Marquis Waller
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Kim Welty
Aaron Wetli
Darcy White
Scott White
Jill Wienke
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Ed Wilson
Julie Wilson
Sue Wilson
Alice Wing
Ryan and Caitlin Wolcott
John Yorde
Chad Young
Douglas and Jennifer Yunker
Adam and Kara Zaller
Susan Zolovick

HONORARY GIFTS

Alonnah Hooks
Alyssa Bauer's Birthday
Amy Bopp
Andrea and Mark Paulos
Archie Bardwell
Ardent Communities
Aubrey Frasson
Ava Wilford
Axel Huck
Baby Vassaux
Bill Twinam
Brooks Cropp
Caitlin Wolcott
Carys Singler

Charlotte Bauer
Chloe Brooke Moss
Connor Whaley
Dana Young
David Herman
Dellasanta family
Diane Chesnut
Eli Raber
Elijah Magoto
Emma Lantz
Everett Reau
Finley Lancaster
Finn Savage
Fiona's 7th Birthday

Franky and Georgia
Gabriel Hill, Parker and Penelope Yoder
George Mead
Gina Gordon
Hannah Redmond
Hannah Wexner's Wedding
Haydon Richard Wade Cole "The Bear"
Joe Kelley
Heather Weydig
Henry Foster
Hoffman Trails Elementary
Hudson's Duck Drop
Isabella Caldwell

Jacob Dupin
Jane Graebner
Jason Brown
Jeffery Lytle
Jenkins Family
Jill Wagner Kelly
Joeseeph John Studer
Katie Kafarkis
Kelly Holly
Kyle Edgar
Laura Angle
Leo Mansfield
Leonard and Karen Loftus
Levi Riley

Lexi Surgener & Houston
Luke Jackson
Malayna Pelegreen
Marco Duro
Mark and Andrea Paulos
Mark Burkholder
Mark Michaels
Mark Phelan
Max Aschenbrenner
Michael Berry
Michelle Dubrow
Mike and Leslie Baumgarner
Mr and Mrs. Lupton

Ms. Shapiro's 6th - 8th grade students HMS
Myer R. Green
Natalie O.
Nora Jane
Ohio Univ College of Osteopathic Med Class of 2026
Pam Kidwell, Volunteer at Ronald McDonald House
Patrick Flanigan
Paul Bockey
Red Shoe Society
Robby and Journee Mayle
Sally Francis

Sam Queeno & Best Friend Friday
Samantha and Eric Whitney
Scott Schiff
Shalev Rahav
Sherry Gorby
Taylor Russell
The Knight twins
The Bowman Family
The Medical Team at Nationwide Children's NICU
Tyler and Jenna Verhoff
Vivian Fernandez
Girl Scout Troop 6581

THANK YOU TO OUR 2024

RMHC VOLUNTEERS

Leann Abudabos
Alice Adarkwa
Esther Adjei
Seyi Agboola
Keren Aguilar
Michael Akers
Tiffany Alexander*
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Zakia Ali
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Hannah Hearn
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